

We Deliver... We Clean...
So You Don't Have To

24 X 7 HELP DESK



RHFM FACILITY SERVICES

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RHFM FACILITY SERVICES

A Complete One Stop Facility Management

Housekeeping, Cleaning Solutions & Support Services | Hospitality Manpower Supply (Technical / Non Technical, Skilled / Unskilled)



RHFM is an Integrated Facility Management company that offers Technical, Housekeeping, Security, Manpower and other services across Commercial, Residential, School, University, Hospital, Pharmaceuticals, Manufacturing Units, IT Sectors, Corporate Sectors, Showrooms, Construction sites, Malls, Hotels, Resorts and Retail spaces as well as Government Offices, Entities and Govt./semi Govt. Infrastructures.

We are renowned service provider in the field of Facility Management was established in 2015 and has been on the growing curve ever since.

OUR VISION

ABOUT US

We at RHFM thrive to delivery cost effective and customer centric Housekeeping & Facility Management solutions to help our business Partners & Society at large in building an ecofriendly and cleaner Environment.

OUR MISSION

RHFM aims to be the top Facility Management Services provide with commitment for Quality Service, Continuous Training to Staff, Customer Satisfaction, Time Bound Commitments and high degree of Professionalism. RHFM is committed to constantly upgrading the range and quality of its services.

GOAL & OBJECTIVE

- To be recognized as one of the Leading Professional Properties and Facility Management Company in next 5 years in Facilities Management Industry.
- · To Educate our Clients & To Achieve and Maintain 100% Client Satisfaction



SECTORS WE SERVE



Automobile



Pharmaceutical



Oil & Gas



Public & Private Banks



Malls/FMCG/Retails Spaces



Hospitals & Healthcare



Hotels & Resorts



Industries / MIDC / IT



Educational Institutes



Govt. Offices, Entities & Infra



Construction Sites



Residential Complexes

Our Sevices



Housekeeping for Commercial, Industrial & Office

RHFM understand the importance of cleanliness, hygienic and proper housekeeping, Good Housekeeping and clean environment improves the productivity and motivation of employees. We ensure that your work place remains dust, dirt and germs free. Our staff is regularly trained on housekeeping operation of equipments, usage of chemical etc. We use quality-cleaning materials of reputed companies. This products are eco-friendsly and maintain the originality and beauty of the office.



Guest House Management

RHFM undertake the complete management of Corporate Guest Houses. We ensure that the Guest Houses are well maintained & 24 hours service is provided to the guest. Special care is taken for Housekeeping, hygiene, cleanliness & prompt service. We employ educated & trained staff with experience in service & hospitality industry.







Pantry & Cafeteria Management

RHFM provides well groomed, skilled and experienced staff for serving food & Beverage in Pantry & cafeteria. They are not only thoroughly trained for proper table service and F&B service skills but also trained on behavioural skills (i.e.courtesy, soft spoken-ness etc.) so that the best service can be provided to our clients.



Pest Control Management

RHFM provides timely preventive measures and effective treatment of Pest Control which is very essential to maintain the sanctity of the office premises. We provide the Pest Control Services for Rodent, Termite and General Pest Control by using WHO approved

• Rodent • Termite • General Pest Control



Gardening & Landscaping Services

RHFM undertakes Landscaping, maintenance of Gardens, Green Plants, Flower belts & other Horticulture Services creating a beautiful environment within the landscape with the help of our dedicated and trained staff.



Mailroom Solutions

RHFM provides the complete Mail room solutions to its clients. Mailroom solutions provide a single point of entry for all incoming & outgoing documents like scanned paper, photo copies, fax, emails and other documents including mail recording and distribution to the concerned person / department. The benefits with mailroom solutions are obvious. You attain increased efficiency and lower operational costs because all documents are distributed correctly. Mailroom solutions gives you control of your information flow since you get fast access to status reports and auditing trails. Smooth integration with back-end systems such as customer and database management.



Front Office Management

RHFM provides qualified & experienced Male/Female Executives to manage front office operations by welcoming the guests, providing information services, receiving and processing reservations, filling of the arrival and departure register, dealing with complaints and handling them, communication and coordination with other departments.



Security Services

ServiceMax provides security services to its clients as per their needs. We provide a comprehensive range of disciplined and professionally trained security staff to perform a wide range of security functions such as:

- Proper badge identification, passes, and materials releases
- Prevent theft of client and employee property
- Allowing only authorized materials in and out of buildings

contract supplier service

We undertake job work contract which includes supply of

- To look after Fire and safety hazards
- Reporting Misconduct, immoral or indecent behavior, if any.
 Correcting and reporting irregular activities.
- Follow the safety rules as per client direction
- Locking Unlocking doors and rooms

MAINTENANCE S STANDARD INFRASTRUCTURE OF

suitable manpower along with trained supervisors also Admin Staff, workers.

Skilled & Non-Skilled labour

OPERATIONAL

MANAGER MANAGEMENT PROCESS CLEANING SPACE COORDINATION DEVELOPMENT **"** ORGANIZATION



Façade Cleaning

RHFM provides the Façade cleaning services for the high rise buildings to keep them neat and clean, so that it remains free of the grime, pollutants and staining. A clean building improves the reputation and image of the company and it is more attractive to the public. Timely and regular Facade cleaning also improves the life of the building.

We have highly trained and experienced workforce with all necessary machines tools and safety equipments for Facade cleaning. We take extra precaution while doing the façade cleaning which is done under the close supervision of the trained professionals.



Electro Mechanical Services

RHFM provides all kinds of Electrical, Mechanical, IT/ Technical, Plumbing and Carpentry services which are the most essential services for any organization. We undertake Operations & Maintenance of of the following services:

DG Sets

Plumbing

- Electricals
- HVAC Plants
- Lift & Elevators
 Carpentry Work
 Gate Barrier System
- Access Control System
 - Facial recognition attendance



Waste Management

Enviro offers a complete range of waste management services for its residential & corporate clients. This includes garbage collection, recycling, roll-off container rentals, biodegradable waste and organic waste disposal.



Landscaping & Horticulture

Enviro provides a full range of landscaping and horticulture services to its commercial and residential clients. This includes landscape architecture services, gardening services, horticultural maintenance services & irrigation services.



Club Maintenance

We ensure the maintenance and upkeep of all club facilities. Our services are designed to facilitate their smooth operation at all times. We have an AMC in place that ensures that all services run optimally.



Sanitization Services

The worldwide pandemic has taught all of us the importance of sanitization. We make sure that very stringent measures are taken to adhere to the Covid protocol. Sanitization of all common areas takes place on a routine basis.



Inventory Control

RHFM provides inventory control services that allow its clients to manage their inventory according to their current business conditions.



Vendor Management & Procurements

RHFM provides vendor management and procurement services. These services are designed to reduce costs, improve vendor performance and to also identify and manage risk.



Construction Management

RHFM will manage the day to day running of your capital and construction projects from design and pre-construction activities through to deployment and handover, as well as conducting supplier and subcontractor selection for you.



Portfolio Management

Stay focused on maintaining alignment to your strategic goals and roadmap, and let RHFM ensure your Project Managers have the tools and training to deliver your project requirements and provide you detailed reporting on progress as needed.



Project Management Consulting

Manage your projects using RHFM's comprehensive, industry standard "Project Management Framework", keeping you informed of progress, risk and issues within supplier & subcontractor agreements during all phases of the project lifecycle.



Technical Manpower Supply

The efficiency of your organization rests on your shoulders. You need to be focused on core operations, not technical issues. RHFM takes day-to-day technical manpower problems off your desk by operating and maintaining your assets and systems, ensuring continuity for your business.



Why choose us



Best Consultation

We are passionate about delivering the very best outcomes for our clients, and treat every organisation we work with as if it was our own. We start all new client relationships with a discussion to fully understand the brief and provide individual solutions for everything.





Working with an ethical & responsible employer

To us, people are our biggest asset. Keeping that in mind, we are committed to providing a safe work environment ensuring employees are well cared for and are appropriately remunerated, in line with legislative requirements. We actively promote true fairness and equality of opportunity from career development, to investing in our staffs' expertise and helping them to fulfil their ambitions.



Engaging Our Own Experienced Staff

All our staff are well experienced in the execution of all the activities. Unlike many other large maintenance companies where the work is subcontracted, our self-delivery model has enabled us to provide more effective and superior quality to our cliental. Our company operates in an environment of end-point communication; unlike the sub-contracting policies which involve multi point communication.



Perfect Solution & Customer Focused

Provide a perfect solution for your society's issues with the help of software, app & services. We ensure all our Clients are provided with excellent Service Levels with matches their Expectations.



Best Support

Provide lifelong support in any kind of difficulty related to any issue. With a strong and reliable team operating throughout Maharashtra, RHFM Services is one of the best facilities services providers. Our innovative and unique Service Delivery Strategy (SDS) means all our clients get a 100% personalized and tailor made service to meet their needs. We provide around the clock, fast and efficient cleaning services with the highest standards. All of our services are backed by efficient and dedicated responsive communication systems.



Quality

Quality is importance to us. While striving to make significant contributions to humankind, we ensure we deliver the highest levels of professionalism.



Technology

Technology is an integral part of our continuous growth and evolution. We are open to embracing technologies that help us improve our work quality and enhance results.



Creative & innovative solutions

Our technology platforms and innovative solutions add value and efficiencies to your venture





Training & Development

We have a large setup of Training Centre in our office for RHFM's Skills & unskilled employees



24 x 7 Help Desk & **Customer Care**

RHFM offers round the clock help desk and customer care services to its clients, for the smooth functioning of its business operations



Monitor

We visit the site routinely to monitor the efficiency of our services where an Annual Maintenance Contract is in place and make it a point to attend to breakdown calls immediately.





OUR APPROACH

















